



Do Not Destroy Data!



IMPORTANT: Make every attempt to backup your data before sending your enclosure in for recovery/replacement. Packages can get lost or damaged during transit, so OWC recommends you always have a copy of your data.

**Tape This Form
to the
Drive Enclosure**



- I understand that OWC will attempt a Level 1 (basic) data recovery.
- There is no guarantee that my data will be recoverable.
- OWC will NOT be held liable for any data or monetary loss.
- Data transfers are only available on OWC/NewerTech solutions purchased through OWC, and may delay the processing of the RMA.
- OWC does not do data recovery on SSDs.

If returning a RAID enclosure please circle which RAID your device is set to:

RAID 0 (Stripe) RAID 1 (mirror) RAID 4 RAID 5
 RAID 10 SPAN (NRAID) IND (Independent)

If data cannot be recovered at our facility, choose how you wish to proceed.

Check
One

- Proceed** with the replacement/repair if the data is unrecoverable.
- Contact me** so I can arrange for professional data recovery at my expense if data cannot be transferred to new unit.

Preferred contact method:

Phone _____ **Email** _____

I agree to the terms in this form. Signature required for data recovery.

Signature _____

